



## **ALLAHABAD UP GRAMIN BANK**

Data Center

Titanium Block-C, Shalimar Corporate Park

Plot No-TC/G-1/1, Vibhuti Khand, Gomti Nagar

Lucknow- 226 010 (UP)

# **Addendum – Clarification and Amendment to RFP**

For

**Supply, Printing and Personalization of 04 Lac RUPAY Kisan Cards  
through Online Reverse Auction Process**

**RFP REF No. : DC-2/2015-2016 Date :15/05/2015**

**Addendum Date: 23.06.2015**

## **Introduction**

Bank had floated RFP reference DC-2/2015-2016 dated 15.05.2015 for Supply, Printing and Personalization RUPAY Kisan card.

**Addendum dated 18.06.2015** containing clarification and amendment to RFP document is issued herewith.

All terms and condition of the RFP document remain unchanged. Please treat this addendum as an integral part of the RFP document issued.

No further queries pertaining to RFP and/or Addendum will be entertained.

<b>Sr. No.</b>	<b>Pg.No./Pt. No.</b>	<b>Clause</b>	<b>Query/Clarification</b>	<b>Bank's Reply</b>
1	Pg. 7 point 3.3 Broad Scope of Work	Supply of Stationery for ATM card kit to customers	Request the bank to provide the details of the complete kit as it would be required for generic kit stationery costing.	As per given below.
2	Pg. 7 point 3.4 Broad Scope of Work	Dispatch of Cards kept in card kit to the branches/ offices of the Bank through Bank's approved couriers/ Indian Postal Services within 48 hours after getting necessary data of card holders from the Bank/ Application Service Providers for preparation of cards irrespective of the number of cards. Generally the cards shall be dispatched in lots of 250/500/1000 cards per branch/office.	This would be considering the daily quantity limit not exceeding 5000 Cards as mentioned on page 5 of 35 of the RFP. Kindly suggest.	We have just said that the bidder must have the capability and infrastructure to generate at least 5000 cards or more per day for the bank.
3	Pg. 7 point 3.5 Broad Scope of Work	Necessary data of card holders will be deleted immediately by the Service Provider from their system after the card personalization work is complete. Necessary Indemnity Bond to the extent of TCO to be executed by the Service Provider covering this and other related points.	Request the bank to provide complete details for all other related points and details of the indemnity bond.	Deed of indemnity on mutually agreed terms
4	Pg. 7 point 3.6. Broad Scope of Work	Keeping proper records of dispatch of cards including those received back undelivered with all precautions, safety, security and confidentiality.	Return of origin cards ideally go to the bank branches. Request the bank to confirm.	The undelivered cards will be returned back to the Bank however proper record keeping will be done by the bidder
5	Pg. 8 Broad Scope of Work	However bank reserves the right to increase/ decrease the card quantity as per business requirements.	Request the bank to provide the percentage of increment or decrement of the card quantity based on the business forecast of next 2 yrs.	Increment or decrement will not be more than 10% to 15%
6	Pg. 8 of 35 3. Broad Scope of Work	Please note that depending upon the business requirements, bank may reduce total requirement of said 04 Lacs cards and therefore bank will not be under obligation to procure complete quantity of cards from the selected vendor(s).	Request the bank to provide the percentage of increment or decrement of the card quantity based on the business forecast of next 2 yrs.	Increment or decrement will not be more than 10% to 15%
7	Pg. 8 of 35. Broad Scope of Work & Pg. 13 of 356. Contract Period	The cards to be printed will be RUPAY Kisan Cards over a period of 3 years, for which a contract would have to be executed by the selected Bidder. & The selected bidder need to execute a	Request the bank to consider the terms and Conditions (T&C) of the Contract/ SLA to be mutually agreed between both the parties.	Terms & conditions of the Contract /SLA will be on mutually agreed terms

		definitive Service Level Agreement (SLA) with ALLAHABAD UP GRAMIN Bank Covering all terms and conditions of this RFP.		
8	Pg. 16 of 35 14. Consequences of Termination14.3	Nothing herein shall restrict the right of ALLAHABAD UP GRAMIN BANK to invoke the Performance Bank Guarantee and other guarantees, securities furnished, enforce the Deed of Indemnity and pursue such other rights and/ or remedies that may be available to ALLAHABAD UP GRAMIN BANK under law or otherwise.	Request the bank to consider a Deed of Indemnity on mutually agreed terms.	Deed of indemnity on mutually agreed terms
9	Pg. 20 of 35 23. Confidentiality	Confidentiality	Request the bank to have a Mutually agreed confidentiality clause so as to equally protect the bidder/	Confidentiality clause on mutually agreed terms
10	Pg.04 of 35 point 2.1/Pg 07 point 3.2/Pg 25 annexure II point 04	Magnetic strip/Chip	Magnetic strip/Chip	Only Chip based cards along with Mag stripe are required.
11	CHIP details	EMV Standard/ specification	EMV Standard/ specification	Specification/EMV of CHIP will be shared later on to selected vendor
12	RFP ref no	RFP REF No DC-2/2014-2015	RFP REF No DC-2/2014-2015	Read as RFP REF No DC-2/2015-2016
13	Last date and time for sale of Bidding Documents	25-06-2015 2.30 PM.	25-06-2015 2.30 PM.	06-07-2015 2.30 PM. ( New Date Decided for sale of bid documents.)

14	Queries, if any, to be communicated by the bidders	25-06-2015	25-06-2015	06-07-2015
15	Last date, time & Venue for submission of Bid Documents	25-06-2015 4.00 PM at : ALLAHABAD UP GRAMIN Bank, Data Center Titanium Block-C, Shalimar Corporate Park Plot No-TC/G-1/1, Vibhuti Khand, Gomti Nagar Lucknow– 226 010 (UP)	25-06-2015 4.00 PM at : ALLAHABAD UP GRAMIN Bank,Data Center Titanium Block-C, Shalimar Corporate Park Plot No-TC/G-1/1, Vibhuti Khand, Gomti Nagar Lucknow– 226 010 (UP)	06-07-2015 4.00 PM at : ALLAHABAD UP GRAMIN Bank, Data Center Titanium Block-C, Shalimar Corporate Park Plot No-TC/G-1/1, Vibhuti Khand, Gomti Nagar, Lucknow– 226 010 (UP)
16	Date and Time of Technical Bid & Online Reverse Auction	a. Technical Bid – 25-06-2015 4.30 PM b. To be notified later to the eligible bidders	a. Technical Bid – 25-06-2015 4.30 PM b. To be notified later to the eligible bidders	a. Technical Bid 06-07-2015 4.30 PM b. To be notified later to the eligible bidders

**Note:** Other terms & conditions will remain as it is as given in bid details control sheet table of RFP.

## Specification for Welcome Kit

SL.NO	ITEM DESCRIPTION
<b>1</b>	<p><b>Window Envelope:</b></p> <p>Size : 9.0" x 4.5" [close size] [ 9" side open ]            Paper : Maplitho paper, 120 gsm Presswork : 4-color process on front,</p> <p>Finishing : : Window die cutting[1.8" x 4"],            0.6" pre-gummed strip on flap with release paper &amp; glossy lamination inside</p> <p>Delivery : Ex. Works</p>
<b>2</b>	<p><b>Welcome Letter:</b></p> <p>Size : 210mm x 295 mm            Paper : Maplitho paper, 90 gsm Presswork : 4-color process on front,            4-color process on back</p> <p>Finishing : Cut to size            Delivery : Ex. Works</p> <p>Contents as per NPCI specifications</p>
<b>3</b>	<p><b>Item Booklet:</b></p> <p>Size : 91mm x 205 mm Upright  <b>20 pages</b>            Paper : Maplitho paper, 60 gsm Presswork : black on front, black on back,</p> <p><b>Cover, 4 pages,</b>            Paper : Foreign art paper, 130 gsm Presswork : 4-color process on front,            4-color process on back</p> <p>Finishing : Saddle stitched Delivery : Ex. Works</p> <p>Contents as per NPCI specifications</p>
<b>4</b>	<p><b>Card holder (Paper Pouch) :</b></p> <p>Pouch Size: 88MM x 58MM            Paper Size: 170 GSM Sinnar Mass Art Paper with Lamination.            Printing: Four Color Printing</p>