



AUPGB

Addendum dated 22.09.2015 (PO/IT/2015-16/Server/NIT-1 dated 26/08/2015)



ALLAHABAD UP GRAMIN BANK

(HEAD OFFICE: BANDA)

**NOTICE INVITING TENDER (NIT)**

FOR SUPPLY, INSTALLATION AND MAINTENANCE OF  
TWO (2) SERVERS AT DC-LUCKNOW &  
THREE (3) SERVERS AT DR-BANGALORE &  
MICROSOFT VISUAL STUDIO 2013 PROFESSIONAL (3 Users)

**TENDER REFERENCE NO** : PO/IT/2015-16/Server/NIT-1

**DATE OF TENDER DOCUMENT** : 26/08/2015

**Addendum Date: 22.09.2015**

**ISSUED BY: Allahabad UP Gramin Bank**

**Data Center**

**Titanium Block-C**

**Shalimar Corporate Park**

**Plot No-TC/G-1/1**

**Vibhuti Khand, Gomti Nagar**

**Lucknow-226010 (UP)**



### Introduction

Bank had floated Notice Inviting Tender (NIT) reference **PO/IT/2015-16/Server/NIT-1** dated **26/08/2015** for **SUPPLY, INSTALLATION AND MAINTENANCE OF TWO (2) SERVERS AT DC-LUCKNOW & THREE (3) SERVERS AT DR-BANGALORE & MICROSOFT VISUAL STUDIO 2013 PROFESSIONAL (3 Users)**. Addendum dated 22.09.2015 containing clarification, amendment and other terms & conditions to NIT document is issued herewith.

### Clarification & Amendment

This is to inform all prospective bidders that the queries received through e-mail and the queries discussed during pre-bid meeting held on 15.09.2015 at AUPGB, Lucknow following clarifications/ reply against queries of vendors is given hereunder:

Sr. #	Page #	Para/ Clause Ref.	Existing RFP Clause	Query/ Requested Revised RFP Clause	Bank's Reply/ Response
1.	1	Eligible Bidder	The bidder should be OEM or authorized partner/ dealer/ supplier of Servers. Further bidder must have its service support center at Lucknow & Bangalore.	Request to amend the clause as OEM/ bidder must have its service support center at Lucknow & Bangalore.	Ok with condition.  The RFP clause should be read as: The bidder should be OEM or authorized partner/ dealer/ supplier of Servers. Further OEM/ bidder must have its service support center at Lucknow & Bangalore.  Condition: If bidder's service support center is not present at the bank's desired location, then bid must be accompanied with the supporting documents and a letter from OEM in the name of the Bank for back-to-back service support on behalf of the bidder. The letter must be attested by the bidder. If any delay from the OEM, the penalty will be imposed on the bidder as per the Penalty clause below.
2.	1	Cost of Tender & EMD	As per RFP	Being a registered Vendor in MSME & NSIC we request for exemption for submission of EMD & Tender Fees.	Will be considered as per the Govt. rules/ guidelines.



				MSME & NSIC Certificate attached.	
3.	2	Delivery	Within Three (3) weeks of placement of P.O.	Request to amend the delivery period as 6-8 weeks.	OK.  The RFP clause should be read as: Within Six (6) weeks of placement of P.O.
4.	2	Payment Terms	<i>Payment of hardware items:-</i> <b>Final Payment:</b> Site-wise payment of balance 10% of the cost of equipment shall be made after three months of successful installation and commissioning at site and on submission of performance security of 10% of order value valid up-to Five (5) years + 30 days (Covering the Warranty & AMC + claim period).	Request to amend the clause as: <b>Final Payment:</b> Site-wise payment of balance 10% of the cost of equipment shall be on submission of performance security of 10% of order value valid up-to Five (5) years + 30 days (Covering the Warranty & AMC + claim period).	OK.  The RFP clause should be read as: <b>Final Payment:</b> Site-wise payment of balance 10% of the cost of equipment shall be made after one month of successful installation and commissioning at site and on submission of performance security of 10% of order value valid up-to Five (5) years + 30 days (Covering the Warranty & AMC + claim period).
5.	General Query	AMC Payment	-----	AMC payment terms not specified in RFP whereas AMC prices asked separately in price schedule. Request to specify the AMC Payment terms.	OK.  AMC payment terms will be as: For all AMC, payment will be made on quarterly basis (25% of order value of AMC) after completion of the said quarter subject to their satisfactory performance to be certified by customer/ user and submission of invoice.
6.	General Query	Operating System	OS licenses are shown in Technical Specification and also asked separately in Price Bid.	Kindly clarify we have to quote the OEM Factory Pre-Loaded Bundled Licenses or Paper Licenses.	OS licenses/ any other license should be perpetual with one-time cost, separate & not bound with specific server hardware.
7.	General Query	Installation	-----	No Installation schedule given in RFP. Kindly specify the schedule for the Installation after delivery period.	OK.  Installation clause will be as: Installation will be within the period of Two (2) weeks from the date of Delivery.



8.	General Query	Microsoft Visual Studio 2013 Professional (3 Users)	-----	To specify the delivery site for media.	OK.  Media/ Licenses to be deliver at DC-Lucknow.
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### Other Terms & Conditions

1. To provide and apply all upgrades & patches free of cost during the warranty/ AMC period. Such upgrades/ patches should be applied within Forty-Five (45) days of release.
2. Annual Maintenance Contract (AMC) would be comprehensive i.e. including cost of new/ original spares for proper functioning of all the servers. If any part gives repeated problems i.e. 3 repairs in a maximum period of two months’ time then, it must be replaced immediately by the Vendor/ Bidder with an original new one.
3. During the AMC period the Vendor/ Bidder shall be liable to pay penalty at the rate mentioned below in respect of any delay from Vendor/ Bidder/ OEM beyond the permitted period in providing the services and payments are made after adjusting the penalties.

Any breakdown or malfunctioning should be attended immediately after the receipt of complaint.

Downtime per system/ server	Penalty (per day for the entire duration of downtime i.e. No. of rounded-up per day multiplied by the rate given below)
Upto 1 working day	Nil
Beyond 1 working day	Rs. 250/- per day
Maximum penalty shall not exceed 50% of the quarterly contract value.	

4. The detail Terms and Conditions for the service would be finalized in the Service Level Agreement (SLA).

All terms and condition of the NIT document remain unchanged. Please treat this addendum as an integral part of the NIT document issued.

### Last date of Submission

The last date of submission of bid has been extended upto **30.09.2015, 12.00 Hrs.**

### Date of opening of Tender

The Technical Bids received within stipulated period will be opened on **30.09.2015, 03.00 PM.**